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No 28 Jalan Klang Sentral, 11/KU5 Klang Sentral, 41050 Klang, Selangor Darul Ehsan.  
Tel: 03-3341 1111 / 03-32507533 Fax No: 03-3359 5889/ 03-32509533

## **MLD Mineral Fiber Ceiling Tile Warranty 10 Year Limited Warranty**

Jejak Cerah Sdn Bhd (JCSB) MLD Mineral Fiber Ceiling Tile are warranted against manufacturing defects for 10 years from date of installation if used under normal conditions. This warranty is subject to further conditions set forth below:

1. The material shall be installed in accordance with full FastLock grid systems.
2. Damage which may occur from chemical fumes, excessive moisture content from leakages or condensation, vibration and abuse is not covered by this warranty.
3. Prior to installation, the material must be kept clean and dry and must be protected against possible impacts and abrasion while at the construction site. Care should be taken to ensure the box to be stacked properly.
4. Our company will not be responsible for any defects or damage caused by any workmanship in the process of handling, installing and maintenance.

After first observations of defects covered under this warranty, a written notice must be given to JCSB to a maximum of 30 days upon received of the product at site. Subject to inspection and/or verification, JCSB shall deliver the replacement products of the same type and grade in an amount equal to that which is determined to be defective to the site at our own cost.

JCSB will be responsible, at our cost, to replace the ceiling board if found of manufacturing defect. However, the company shall not be liable for any direct or indirect damages of any kind, including damage to the property, the building or its contents, or injury to any persons as a result of the use of the ceiling board or a result of the breach of this warranty.



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### **Project Specific Warranty –Request Form**

#### **Contact Details for Requestor:**

Project :

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(E-mail) : \_\_\_\_\_

(Phone) : \_\_\_\_\_

#### **Building /Project:**

Contractor : \_\_\_\_\_

(Address) : \_\_\_\_\_

\_\_\_\_\_

(Installation Date) : \_\_\_\_\_

#### **Material Installed**

Product name : \_\_\_\_\_

(Quantity in m<sup>2</sup>) : \_\_\_\_\_

Suspension System Name: \_\_\_\_\_

Ceiling System Contractor: \_\_\_\_\_

Address : \_\_\_\_\_

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